



This is to certify that the IT Service Management System of:

4iG PLC

H-1037 Budapest, Montevideo u. 8. Hungary

applicable to:

The IT service management system covering the provision of operation and support services for IT systems to external clients in accordance with the service portfolio of the Shared Service Center

has been assessed and approved by
National Quality Assurance, U.S.A., against the provisions of:

ISO/IEC 20000-1: 2018

For and on behalf of NQA, USA

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|---------------------|---------------|
| Certificate Number: | 15311 |
| EAC Code: | 33 |
| First Issued: | 08 April 2014 |
| Valid Until: | 06 April 2023 |
| Reissued: | 07 April 2020 |
| Cycle Issued: | 07 April 2020 |

