4**G**

4iG Plc. | H-1037 Budapest, Montevideo street 8. Phone: +36 1 270 7600 E-mail: info@4ig.hu Web: www.4ig.hu 4iG PROVIDES
SOLUTIONS AND
CREATES VALUE
FOR THE COMPLETE
IT LIFE CYCLE



OUR MISSION AND VISION

As a significant participant of the Hungarian IT sector, our company strives to bring value to its customers for the entire IT life cycle: from identifying and formulating the need, through designing comprehensive systems to the maintenance of reliable operations.

Our specialty lies in the fact that we are built on stable, predictable enterprise basis, while at the same time our activities also incorporate the agile and innovative start-up approach. As a company listed on the stock exchange, our processes and activities are transparent as our financial and professional achievements are public.

The pace of change of the information and telecommunication (ICT) market has accelerated greatly, as technology has become a dominant and indispensable building block of business life in the past few years. 4iG shapes its portfolio and expands its team of experts by aligning with these trends on the market: combining traditional and innovative elements, actively shaping the ICT market and the future of the digital business.

Our vision goes beyond IT systems: we believe in partner cooperation built on joint innovation and solutions based on business objectives and the rhythm of our clients, be it a ready-made system with rapid implementation timeframe, or the output of a unique, custom-designed development.



FOCUS AREAS

4iG is present in numerous fields of business life with its expertise; in vertical sectors that cover a significant part of the Hungarian economy. Thus, besides important entities in the public sector, our clientele includes both Hungarian medium and large enterprises and international corporations.

Our industrial expertise is based on understanding the way of business thinking, the processes and specific knowledge of the particular industry. We have obtained the expertise gained at many of our clients by observing sectoral "best practices", regulations, standards and certifications.



FINANCIAL SECTOR



TRADE, SERVICE



UTILITIES, ENERGY



ADMINISTRATION, EDUCATION, HEALTH



OUTSOURCING



AGRIBUSINESS



INDUSTRY,
MANUFACTURING



LOGISTICS

DYNAMIC GROWTH

The predecessor of 4iG Plc. was founded by Hungarian developers in 1990 for developing unique software applications. The company was originally listed on the Budapest Stock Exchange in 2004. The acquisitions carried out since expanded the scope of activities and the portfolio of the company significantly. In 2018, 4iG integrated its subsidiaries in order to ensure more effective operation and further dynamic growth.

Humansoft Ltd.: IT infrastructure, outsourcing services and system integration

AXIS Rendszerház Ltd.: application development, BI and data warehouse

Mensor3D Ltd.: digitalization solutions based on 3D scanning and modelling

Our further dynamic expansion is built on the foundations of our decade-long conscious development, ensured by the efficient, professional and responsible operations based on the stock exchange. Our goal is to strengthen our role in the Central-Eastern European region through our internal developments and further corporate acquisitions.

We have a clear vision for the future, supporting our own business development and that of our clients along the following technological and business directions:

- Telecommunications sector, 5G technologies
- Financial sector (FinTech)
- Public transportation, personal and cargo transportation (land, air)
- Robotics (industrial automation)
- · AI (artificial intelligence, machine learning)
- · Cloud-based "as a service" type solutions

Innovative technologies are used both in the activities of our colleagues and experts and in cooperating with our suppliers and clients.

PORTFOLIO

The quite diverse professional activities of the predecessor of 4iG Plc. and its subsidiaries merged in the past few years provided the basis for our current unified portfolio; as a result of this, we can serve the digital transformation of the domestic economy from our own knowledge and competence centre. Our comprehensive, vendor and platform independent portfolio of IT products and services are available both for the larger enterprise, the SME-s as well as the public sector. We have optimised certain services explicitly for companies of a particular size. For example, when designing our subscription based managed IT services, we paid special attention to the needs of medium-sized companies typically operating from multiple locations.

ACTIVITIES CONSULTING. **DIGITAL BUSINESS** CYBER-**TRANSFORMATION SECURITY** technology **INNOVATING DISRUPTIVE** consulting **TECHNOLOGIES** operations **DEVELOPING AND INTEGRATING APPLICATIONS OPERATING AND SUPPORTING IT BUILDING IT AND NETWORK INFRASTRUCTURE**

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PRODUCT AND SERVICES PORTFOLIO

VERTICAL INDUSTRY-SPECIFIC DIGITALISATION SOLUTIONS

- Industry 4.0: quality assurance, track and trace, digital twin, production cell optimisation, energy management
- Utilities, energy: mobile work environment for field maintenance personnel
- Financial sector: report management, security consulting
- Transportation, passenger transport and carriage of goods: planning and operations systems
- Public administration: document management
- 3D solutions: manufacturing, construction, mechanical engineering, film industry, cultural heritage protection

MANAGED SERVICES, OUTSOURCING

CUSTOM APPLICATION DEVELOPMENT, DATA-CENTRIC SOLUTIONS AND EXPERTISE

- Consulting, business planning solutions
 - Complex projects: software development, testing
 - Designing critical systems
 - Collaboration and workflow solutions
 - Data asset management, DWH, BI

MANAGED OUTSOURCE SERVICES FOR OPERATIONS&SUPPORT

- Outsource operation (comprehensive IT, data center, client, application, Service desk)
- IT remote monitoring
- Data protection, privacy and GDPR compliance
- PC as a Service Fleet management
- Office 365 backup
- BCP-DR services
- Network Perimeter Protection (UTM)

CYBER-

SECURITY

IT INFRA-

STRUCTURE

CYBERSECURITY

- IT security and risk management consultancy
- Security technologies
- SOC Managed security services
- Secure development methodology, code security

CUSTOM

SOLUTIONS

DIGITALIZATION,

VERTICAL

SOLUTIONS

O IT INFRASTRUCTURE

- Data center, multi-cloud
 Hardware, software: network, server, storage, convergent and HPC systems
 Data backup and archiving, virtualisation, central management solutions
 Private/hybrid multi-cloud systems, on-demand data center
- Digital workspace, client systems (PC, notebook, tablet, hybrid 2:1)
- Hardware servicing (data center server/storage, client, printer)

TOP REFERENCES

- We have implemented complex development and integration projects in the public sector: in ministries, national health care institutions, higher education institutions and several state-owned corporations.
- We provide services to several international pharmaceutical companies, on industry-specific fields like the validation of manufacturing environment (quality assurance) besides outsourced IT operations.
- We also provide the working environment for internal office users and the mobile environment of field maintenance staff for a domestic and an international energy utility companies, combining our complex hardware, software, operation and support competencies.
- We have been regionally present in the special sector of international air transportation with comprehensive IT solutions for more than 5 years now.
- We support numerous medium-size enterprises with local and regional presence with our managed security and remote IT monitoring services in cloud-based, on-premises and combined hybrid environments.
- We deployed our 3D technologies and expertise in constructions - architecture, cultural heritage protection (churches, historic monuments and treasures), stadiums, factories and even in movies!





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KNOWLEDGE AND PEOPLE-ORIENTED APPROACH

The activities of our company put the client in the focus, our operation is preconditioned on serving our customers fairly and accurately. For that purpose, we train our professionals on a continuous basis so that we can solve the problems of our customers with the newest and most reliable technologies within the shortest time possible, related to any segment of IT. Furthermore, we always keep in mind that there is a person behind the technical demand.

A basic requirement for success in business is the coordination of technology, processes and human factors, thus, besides our internal training efforts, we also consider it important to educate our clients. We hold security awareness trainings in order to mitigate risks, and consultation workshops where we help people to run a more effective digital operation. It is important for our company to provide a pleasant workplace, through which we contribute to creating the healthy balance between work and private life. To that end, we offer various forms of employment to our employees: part-time, remote work, home office opportunities, and, for our students, working through student employment associations. In the framework of our internal initiative, our employees can participate in various sports events (running and bicycle competitions, football practices and cups), where team-building also plays a significant role besides health prevention. 4iG Plc. provides a diverse career path to its employees, from internship level to expert or

We are open to admit entry-level applicants, who can make the work of our teams (and, all in all, the operation of our corporation) more dynamic with their way of thinking, new ideas and creativity. We all contribute to the success of our clients and our company through our own development.

Operator









Cyber security expert



Technical support

4iG AT A GLANCE

924

EMPLOYEES

SUBSIDIARIES

(2020, december 31.)

in the process acquisitions

of experience with the merged YEARS subsidiaries

41.1 Mrd HUF (2019)

REVENUE

1200

operated servers

16 000

13 000+

tickets per month -service desk

57,7 Mrd HUF (2020)

OUTSOURCE FACTS

4,07 Mrd HUF (2019)

5,05 Mrd HUF (2020)

EBITDA

10 000+ 100 000+ cases in solved 2018 managed devices

CAPITALIZATION

59,8 Mrd HUF

(2020 december 31.)

several thousands institutional and private clients

operated end points (clients)

DOTO SYSTEMS

(SUBSIDIARY OF 4iG)

- digitalisation solution for business and management process automation
- customisable framework system and pre-packaged solutions
- in the public and corporate sector as well as in the civil sector
- managing procurement, tendering, source allocation and recruiting processes
- up-to-date technology, flexible cloud-based and onprem deployment options
- numerous domestic and international references

THE ABILITIES OF THE SYSTEM

- workflow motor
- document management
- · mobile and web front end
- forms
- · authorisation management
- user role profile management
- dashboard
- · account management



OUR MOST IMPORTANT MANUFACTURING PARTNERS

CITRIX LENOVO **AMAZON WEB SERVICES SYMANTEC ALIENVAULT DELL/EMC MOBILEIRON** TREND MICRO **ARCSERVE D-LINK NETAPP VECTRA AVAYA ESET ONE IDENTITY** VEEAM F5 **VERITAS AXIS COMMUNICATIONS** ORACLE **GEMALTO BALASYS-ZORP** QUEST **VMWARE BARRACUDA REDHAT** WATCHGUARD **BIZZDESIGN** HPE SAP **WOLTERS KLUWER CA TECHNOLOGIES** HUAWEI SUSE **ZABBIX**

OUR CERTIFICATES

ISO 9001:2015 Quality management

CISCO

ISO 27001:2013 Information security

JUNIPER

ISO 20000-1:2011 IT service management

SOLARWINDS MSP

ISO 14001:2015 Environmental management

supplier certified for Hungarian Public Procurement

Registered NATO supplier

Member of the
Global Sourcing
Association

MANAGED NODES IN EUROPE OUTSOURCE & NEARSHORE LITHUA POLAND 9